

FORM PTO-1449 (REV. 6-89)		U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office		Attorney's Docket No. 21892-03950US		Serial No. 09/16/99	
INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)				Applicant Bradley Sean Templeton		Filing Date 10/14/99	
				Group Art Unit 2163		NOV 16 1999	
U.S. PATENT DOCUMENTS							
Examiner Initials	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate	
lwd	A 4 3 1 3 0 3 5	01/26/82	Jordan et al.	179	18	01/18/80	
lwd	B 5 2 6 3 0 8 4	11/16/93	Chaput et al.	379	215	07/22/91	
lwd	C 5 5 9 6 6 3 4	01/21/97	Fernandez et al.	379	201	12/13/94	
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lwd	L	John Silling, entitled "CTI, Piece by Piece," <u>Byte Magazine</u> , February 1987, pp. 85-90.					
lwd	M	Michael Nadeau, entitled "Tools for Telephony Apps," <u>Byte Magazine</u> , February 1997, six-page document.					
lwd	N	S.Foo, C.K. Yeo, S.C. Hui, "A telephone adapter for Internet telephony systems," <u>Microprocessors and Microsystems</u> 21 (1997), pp. 213-221.					
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lwd	P	Russell Kahan, entitled "Teleconnect's Call Center Goes Online: Phase II," <u>Teleconnect</u> , August 1997, pp. 28 and 29.					
lwd	Q	Unknown author, "Webley Systems' Virtual Secretary," <u>Teleconnect</u> November 1997, p. 20.					
lwd	R	Teleco's Perfect Voice Office in <u>Teleconnect</u> , September 1997, pp. 105, 106 and 108.					
lwd	S	Lyle Deixler, entitled "Automated Attendants - These Robots Receptionists Can Really Ring Your Chimes," <u>Teleconnect</u> , May 1997, 14-page document.					
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EXAMINER Bernard Loren				DATE CONSIDERED 11/24/02			
EXAMINER: Initial if references considered, whether or not citation is in conformance with MPEP § 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							

FORM PTO-1449 (REV. 6-89)	U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office	Attorney's Docket No. 3950	Serial No. 09/416,278
INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)		Applicant Bradley S. Templeton	
		Filing Date October 14, 1999	Group Art Unit 2774 2163

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER <i>Beth Van Doren</i>	DATE CONSIDERED <i>1/24/02</i>
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